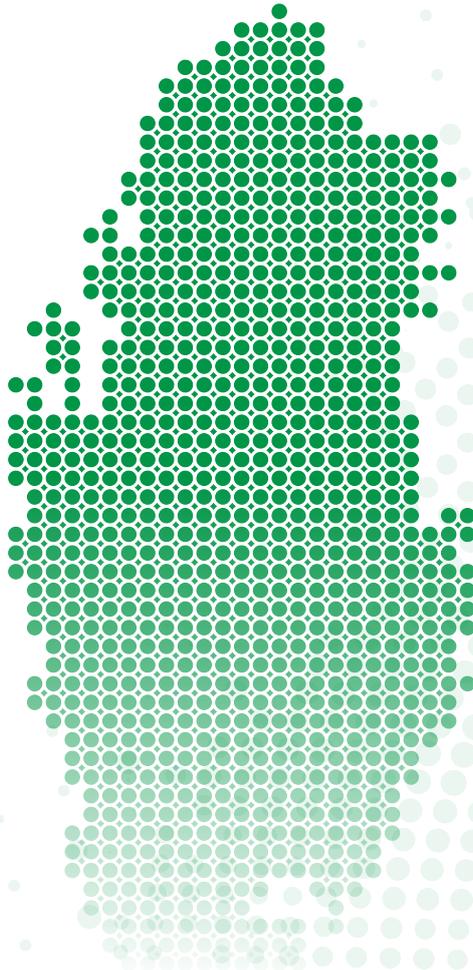




# GUIDELINES FOR RESUMPTION OF ASSISTED BUFFET SERVICES



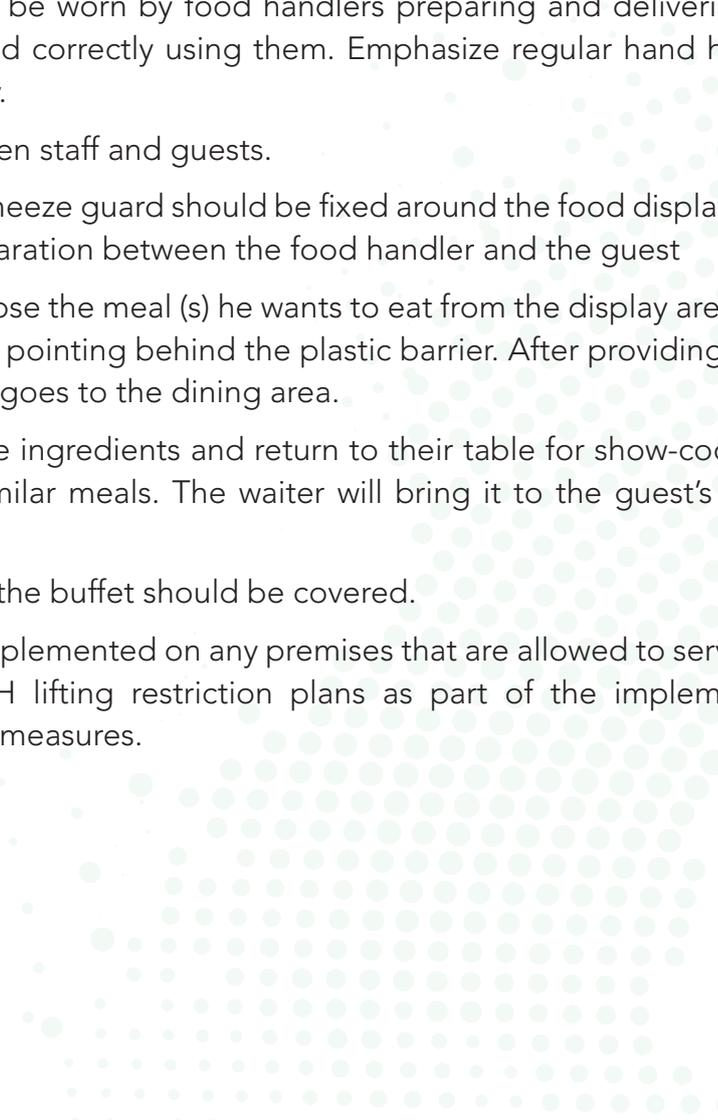


## Guidelines for Resumption of Assisted Buffet Services

For safe resumption of buffet services, a set of guidelines is specified below to prevent the transmission of COVID-19.

These precautionary measures are set out by the Ministry of Public Health (MOPH) and should be implemented in conjunction with other preventive measures and restrictions on the MOPH website (<https://covid19.moph.gov.qa/EN/Precautions-for-lifting-restrictions/Business-Leisure/Pages/Restaurants.aspx>).

The guidelines may be adjusted in a way to avoid touching common areas by customers consistently and at the same time provide more flexibility for serving food:

1. The food establishment shall assign a staff member to make sure that this procedure is implemented all the time
  2. The guest walks around the food display counter and choose their meal following a predefined flow (floor marking with the social distancing of 1 meter) and wearing a face mask
  3. Self-service is not allowed even for cutleries (all to be on the food handler side)
  4. Masks and gloves are to be worn by food handlers preparing and delivering meals in the buffet at all times and correctly using them. Emphasize regular hand hygiene and change gloves frequently.
  5. Limit contact time between staff and guests.
  6. A plastic barrier or/and sneeze guard should be fixed around the food display counter to protect food. Ensure separation between the food handler and the guest
  7. The customer has to choose the meal (s) he wants to eat from the display area and notify the chef/food handler by pointing behind the plastic barrier. After providing the service (the plate), the customer goes to the dining area.
  8. The guest will choose the ingredients and return to their table for show-cooking meals like pasta, omelet, or similar meals. The waiter will bring it to the guest's table when ready.
  9. All offered food items in the buffet should be covered.
  10. This guideline shall be implemented on any premises that are allowed to serve "assisted buffet" based on MOPH lifting restriction plans as part of the implementation of COVID-19 precautionary measures.
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